

What do you say about Better Local Care?



Joy's story: Gosport

Joy has lived in Gosport for 24 years and uses the GP Same Day Access Service, a project that offers same day appointments at the Gosport War Memorial Hospital.

Patients ring their usual GP and will be put through to a phone triage service run by medical professionals who can either give advice, or if necessary, book them in for an appointment with the appropriate clinician that same day.

Joy said, "Each time it's been extremely efficient, extremely professional. And every time it's been incredible to actually see a doctor on the same day or have symptoms dealt with on the same day. They are very efficient, very helpful and they've always got a smile on their face."



Yvonne's story: East Hampshire

Yvonne who had been having ongoing breathing difficulty, used the respiratory carousel clinic at Badgerswood Surgery,

Bordon, where she was referred to different clinicians and experts within the same surgery who carried out all the necessary tests.

By attending this clinic, Yvonne estimates that she saved five to six visits to the nearest acute hospital.

Get Involved

Better Local Care is all about involving people in developing services that work for you and there are a many ways to join us and help shape care near you.

You might already be involved in a group or initiative that's making a difference to local people - in which case, we'd love to hear from you.

Do you have a great idea or suggestion to improve care in your area? Tell us!



Get in touch



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Find us online

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Better. Local. Care.

NHS

Working with you and your community to bring health and care services together



www.betterlocalcare.org.uk

What is Better Local Care?

Better Local Care is a Hampshire-based NHS project that wants to simplify how you access health and social care in your community by removing the red tape that often causes delays and frustration. This will mean that you get the care you need at the right time, in the right place, by the right person.

We asked you what areas you wanted us to focus on improving and we have come up with four main aims.

Better Local Care is working to:

- make it easier for you to access health and social services in your area
- help support you stay healthier for longer by improving your awareness about the right choices
- bring specialist services closer to you, to reduce delays and extra travel for your care
- make your care more straightforward by getting all of the professionals involved in supporting you, working together as one team

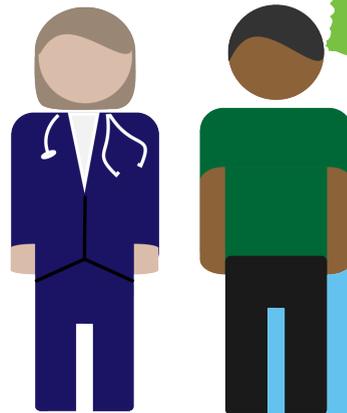
You, the people living and working in the Better Local Care area, need to be at the centre of this work and help us create an NHS service which is not only sustainable for the future, but works for you now.

Where is Better Local Care happening?

Better Local Care is happening all around Hampshire and you can find which area you come under using our handy map.

We understand one size does not fit all so Better Local Care is working with communities in Hampshire to find out what 'Better' means for you.

If you want to know more about what is happening locally, our website has up-to-date news as well as contact details for each of the Better Local Care areas. You can also find out more about getting involved, whether that is volunteering your time to gather patient surveys, joining a community engagement group, or simply signing up for our monthly newsletter.



Why is this needed?

As a nation we are living longer and our needs are changing, so the demand on our health services is growing. Solutions for a future-proof NHS need to be found so we can continue delivering excellent care.

